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JUN 24 2004

THE LAW OFFICES OF  
**EDMOND A. DEFRANK**

20145 VIA MEDICI  
NORTHRIDGE, CALIFORNIA 91328

INTELLECTUAL PROPERTY  
LAW INCLUDING PATENTS,  
TRADEMARKS AND COPYRIGHTS

TELEPHONE: (818) 885-1575  
FACSIMILE: (818) 885-5750

OFFICIAL

**AMENDMENT**

TO: USPTO/ Examiner M. Lewis, Group 2655

FAX: (703) 872-9306

TEL: (703) 305-8730

FROM: Edmond A. DeFrank

DATE: June 24, 2004

RE: **AMENDMENT UNDER 37 CFR 1.111**  
Serial No. 09/730,422  
Our Docket No. AUS9-2000-0593-US1  
Entitled: **SERVICE ALERT AGENT FOR A COMPUTER  
SYSTEM**  
Filed: December 4, 2000  
By: Abdelhadi et al.

Pages: 9 (NOT including cover sheet)

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Please find attached an amendment under 37 CFR 1.111 for the above matter in response to the Office Action dated March 24, 2004. Also attached is a Transmittal Letter.

Thank you.



Edmond A. DeFrank

LAW OFFICES OF EDMOND A. DEFRANK  
20145 Via Medici  
Northridge, CA 91326

## PATENT APPLICATION

ATTORNEY DOCKET NO. AUS9-2000-0593-US1

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Abdelhadi et al.

Confirmation No.: 7181

Application No.: 09/730,422

Examiner: M. Lewis

Filing Date: Dec. 4, 2000

Group Art Unit: 2655

Title: SERVICE ALERT AGENT FOR A COMPUTER SYSTEM

Mail Stop Amendment  
Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

## TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment ( ) Petition to extend time to respond  
( ) New fee as calculated below ( ) Supplemental Declaration  
(X) No additional fee  
( ) Other: \_\_\_\_\_ (fee \$ \_\_\_\_\_)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	30	MINUS	30	= 0	X \$18	\$ 0
INDEP. CLAIMS	3	MINUS	3	= 0	X \$86	\$ 0
[ ] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$290	\$ 0
EXTENSION FEE	1ST MONTH \$110.00	2ND MONTH \$420.00	3RD MONTH \$950.00	4TH MONTH \$1480.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 09-0447. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 09-0447 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 09-0447 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

(X) hereby certify that this paper is being transmitted  
to the Patent and Trademark Office facsimile  
number (703) 872-9306 on June 24, 2004  
Number of pages: 9

Typed Name: Edmond A. DeFrank

Signature: Edmond A. DeFrank

Abdelhadi et al.

By Edmond A. DeFrank

Edmond A. DeFrank

Attorney/Agent for Applicant(s)  
Reg. No. 37,814

Date: June 24, 2004

Telephone No.: (818) 885-1575

Rev 05/04 (TrAmrFax)

- Attach as First Page to Transmitted Papers -

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Serial No.: 09/730,422  
Attorney Docket No.: AUS9-2000-0593-US1

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CERTIFICATE OF TRANSMISSION

I hereby certify that this paper and every paper referred to therein as being transmitted via facsimile to: (703) 872-9306 Commissioner for Patents, Arlington, VA 22202.

on June 24, 2004 (Date of Deposit)

Edmond A. DeFrank

By

  
Signature

PATENT

Attorney Docket No: AUS9-2000-0593-US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:  
Abdelhadi et al.

Serial No.: 09/730,422

Group Art Unit: 2655

Filed: December 4, 2000

Examiner: M. Lewis

For: **SERVICE ALERT AGENT FOR A COMPUTER SYSTEM**

AMENDMENT UNDER 37 CFR 1.111

Hon. Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated March 24, 2004, please enter the following amendments in the above-identified patent application.

**Amendments to the Claims** are reflected in the listing of the claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.